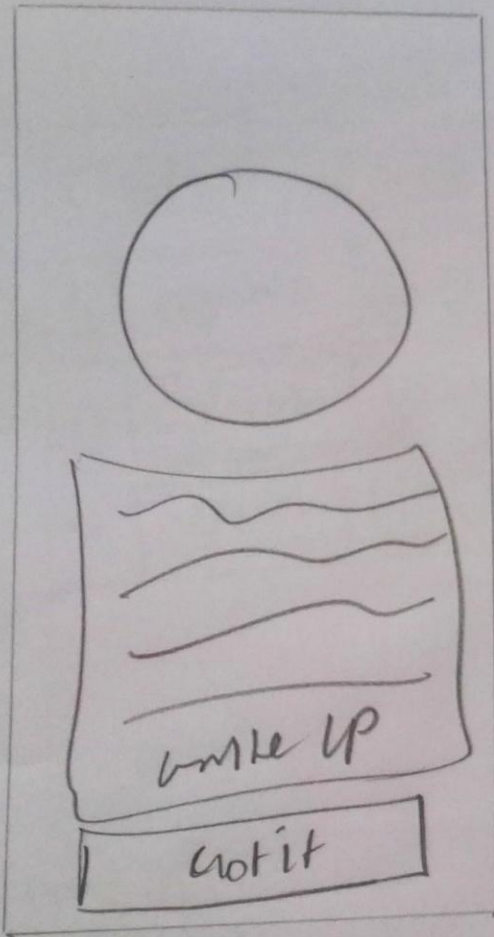
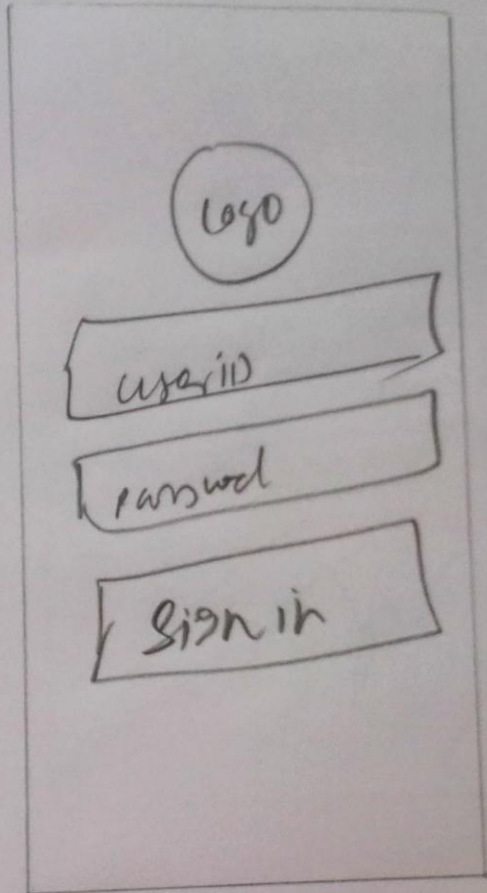


# Technician Sketch

# Technician App Screen



Splash screen



Login & Create

Device Discovery		
Relay1	Room ✓	Device ✓
Relay2	Room ✓	Device ✓
Relay3	Room ✓	Device ✓
Relay4	Room ✓	Device ✓
Relay5	Room ✓	Device ✓
Relay6	Room ✓	Device ✓
Relay7	Room ✓	
Relay8		
Relay9		

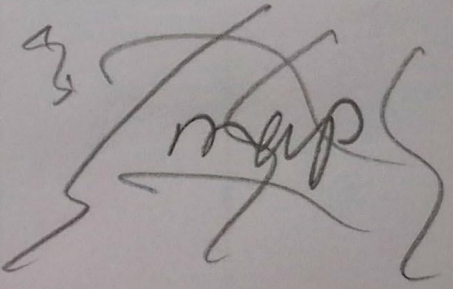
Device discovery with NFC  
Technician tap the phone on  
Hardware to get all summary  
Detail

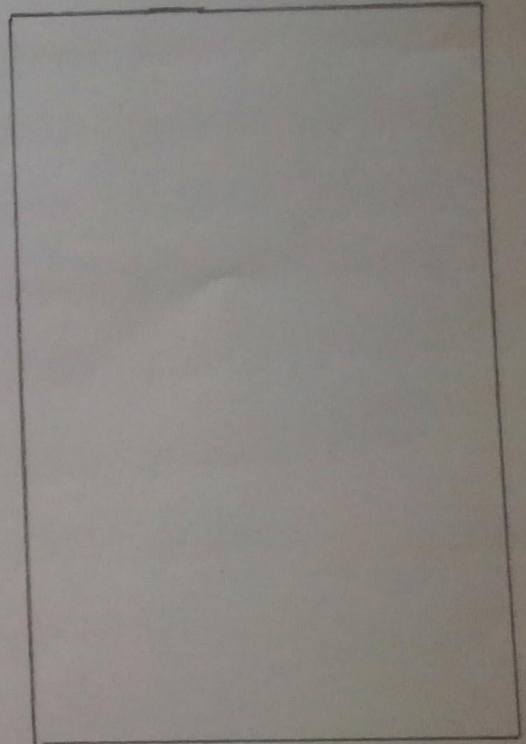
# Technician Screen

## Device DISPATCH

	New	In Progress	Resolved
x	0	DISPATCH	(SLA) 🔔
	0	DISPATCH	(SLA) 🔔
	0	DISPATCH	(SLA) 🔔

## Technician Dashboard

Total new issue	40	Issue Resolved	10
Device complexity			
Extreme	high	medium	
05	20	15	
Device status map			
			



- x Device ID
- customer Name
- message
- date/time
- SLA / distance