

Fedex App

Design Process

My Design Process include the UCD Process. It start with Understand the SOW.

1. Analyze & Research
2. Comparative Analysis
3. Market Segment
4. Customer Segment
5. Information Architecture
6. Create Wireframe

Information Architecture

Home

Accounts



Cases



Cases

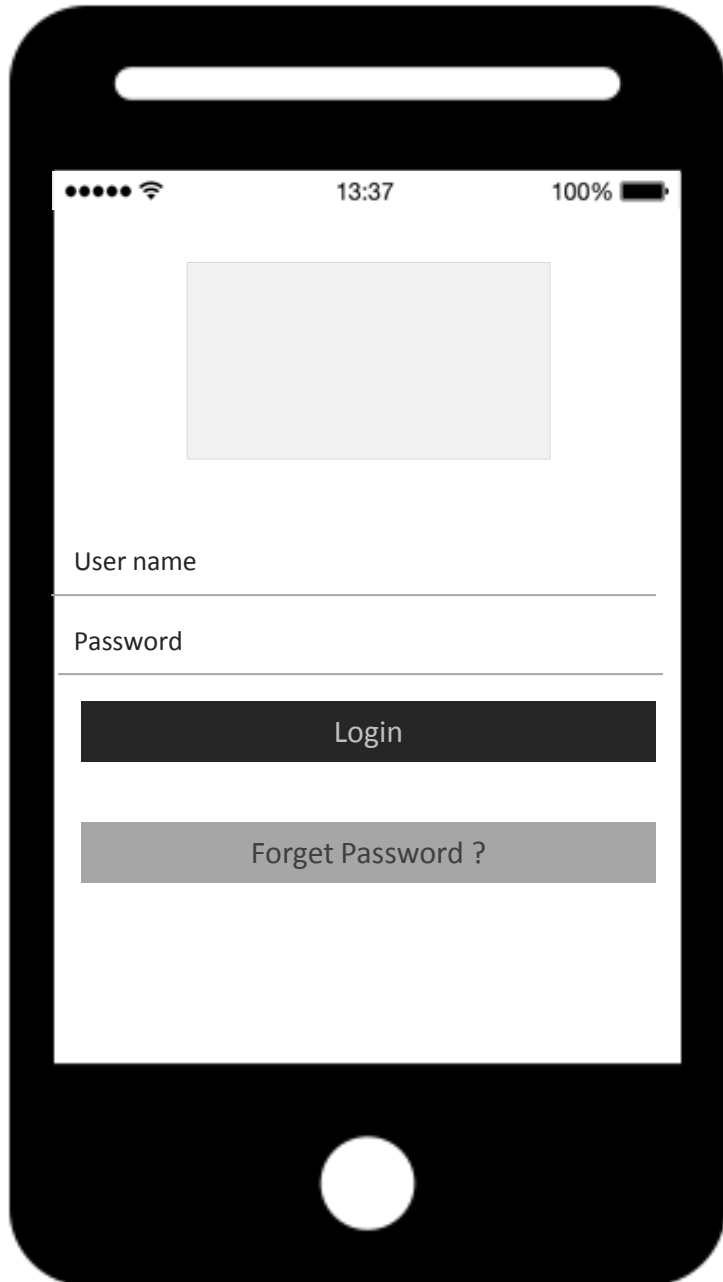
New Case

- Case Detail

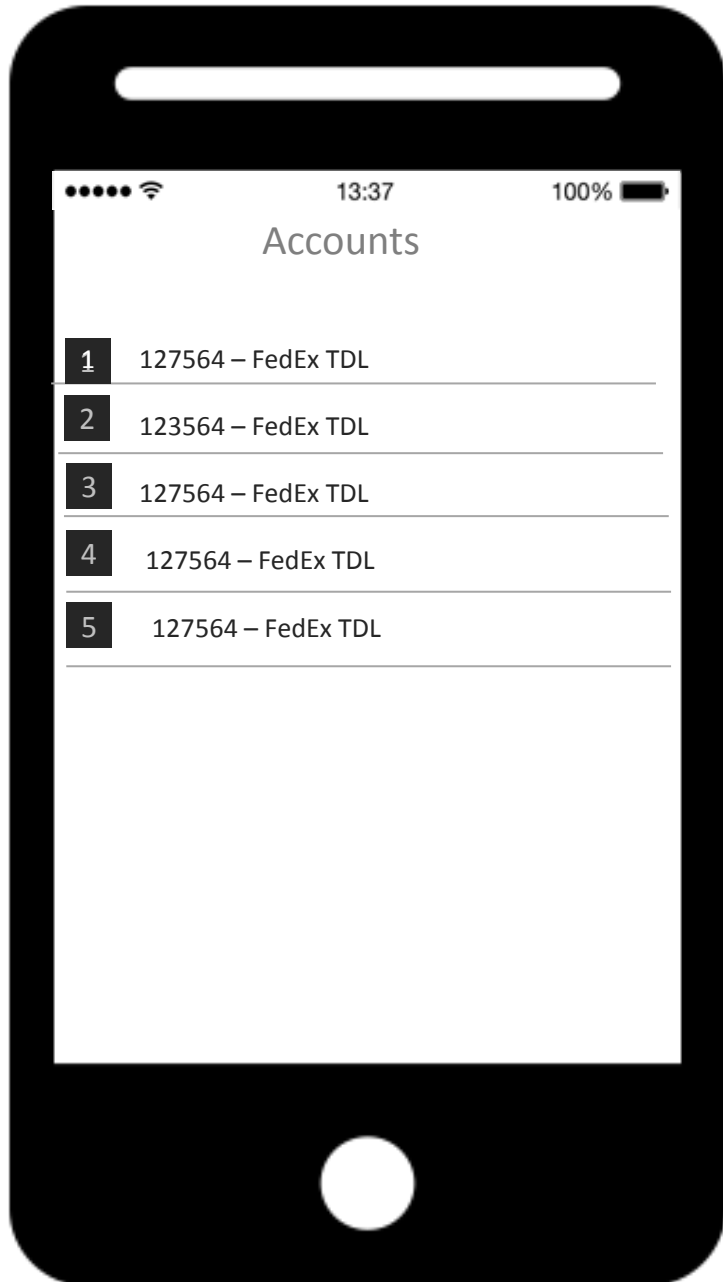
New Cases

- Create New Case

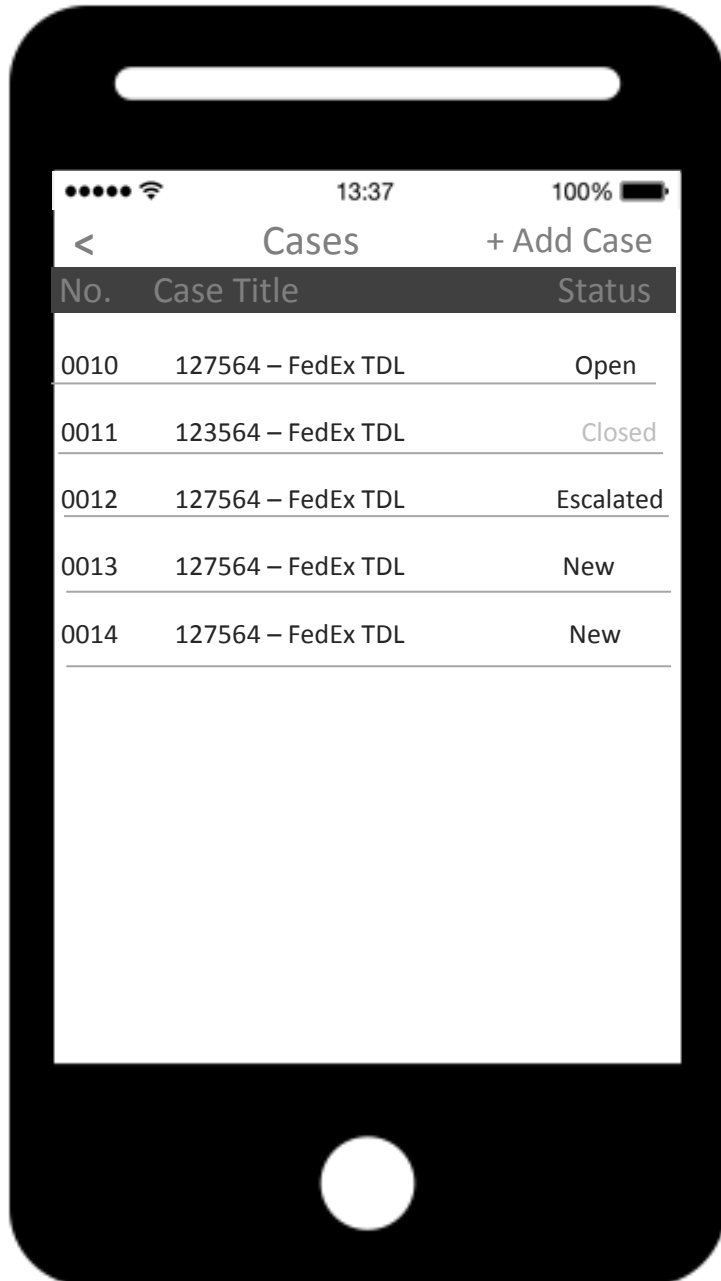
Login Screen



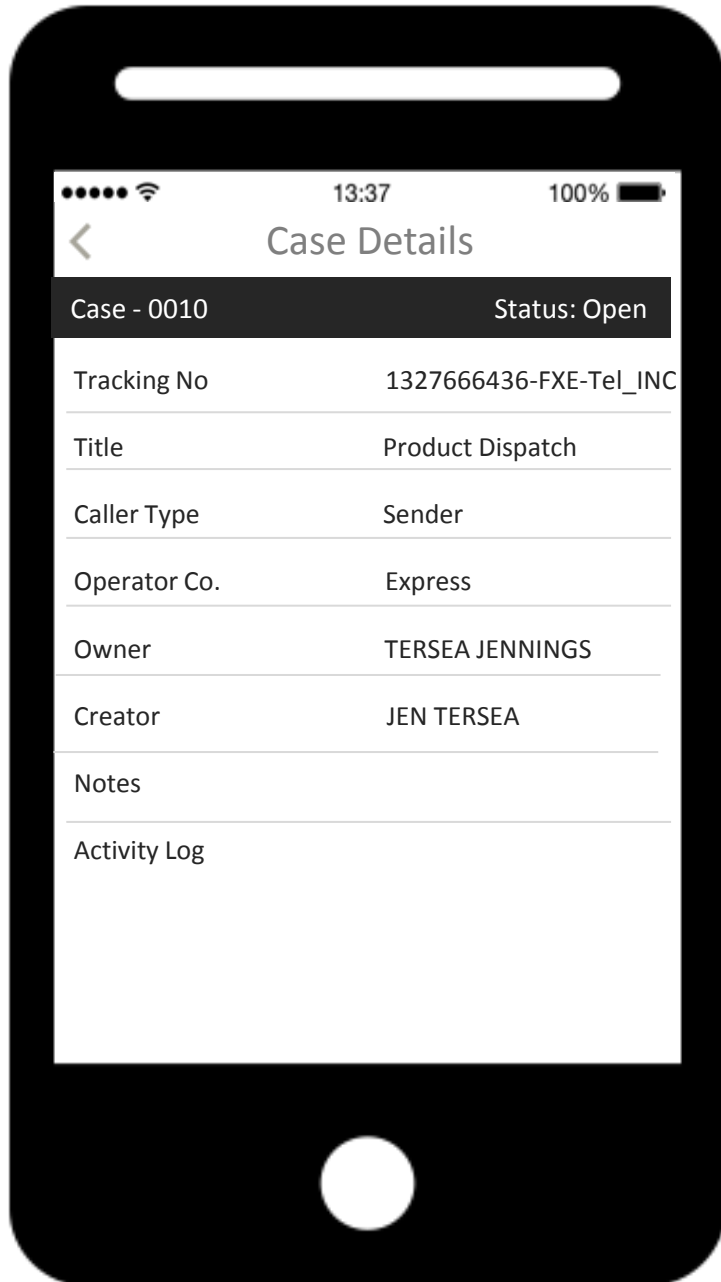
Accounts Screen



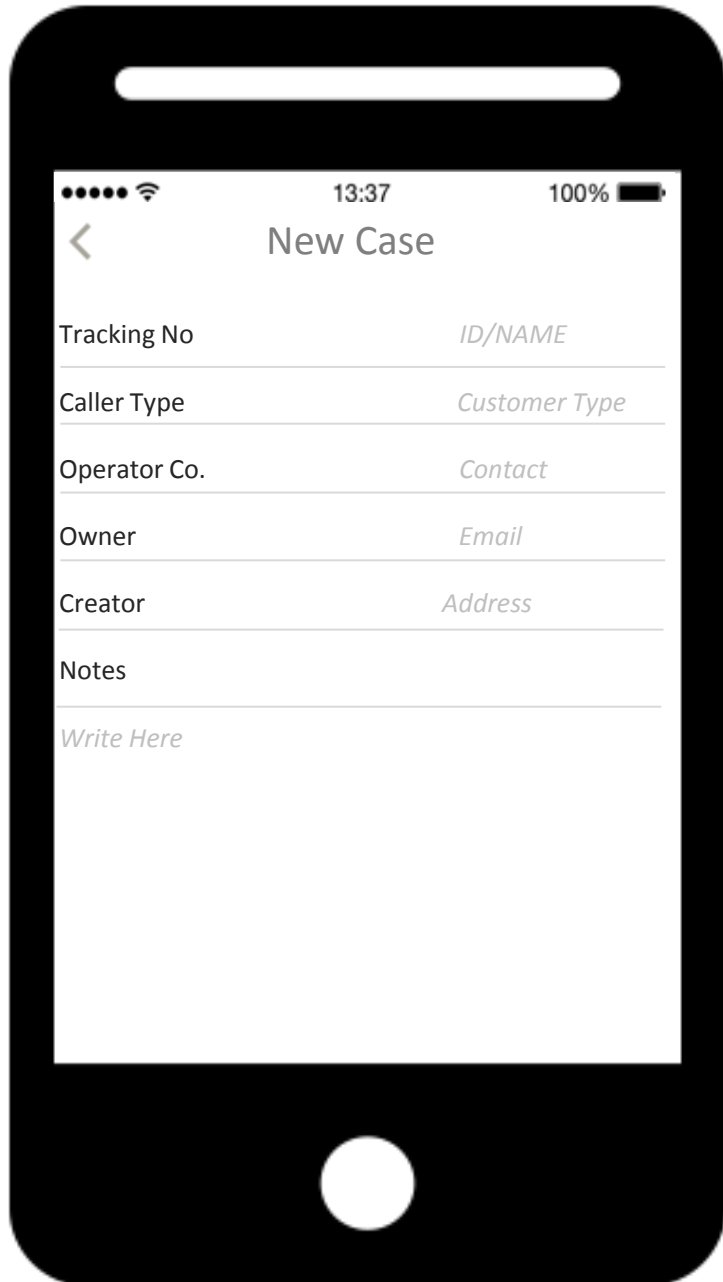
Cases Screen



Case Detail



New Case



The image shows a mobile application interface for creating a new case. The screen is titled 'New Case' and features a back arrow on the left. The form includes several input fields with placeholder text: 'Tracking No' (placeholder: ID/NAME), 'Caller Type' (placeholder: Customer Type), 'Operator Co.' (placeholder: Contact), 'Owner' (placeholder: Email), and 'Creator' (placeholder: Address). Below these fields is a 'Notes' section with a 'Write Here' prompt. The top of the screen shows a status bar with signal strength, time (13:37), and battery level (100%).

Tracking No	<i>ID/NAME</i>
Caller Type	<i>Customer Type</i>
Operator Co.	<i>Contact</i>
Owner	<i>Email</i>
Creator	<i>Address</i>

Notes

Write Here